

## ALL OF YOUR BOOKS. NONE OF THE HASSLE.<sup>®</sup>

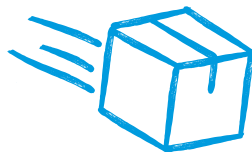
Slingshot is a course materials auto-fulfillment program offered here at Concordia. Think of it as a subscription box for all of your learning materials. Simply enroll in classes and all of your required course materials will be delivered to you before the first day of class.

### How it Works



#### **1. Enroll**

When you enroll in classes, we automatically receive your order. Orders will be processed 2-3 weeks prior to courses start date.



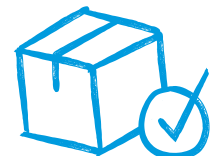
#### **2. Receive**

Your materials will be delivered to your campus residence, available for pickup in the campus store, or shipped to your preferred address.



#### **3. Charge**

Your balance automatically posts to your student account.



#### **4. Return**

When classes finish, you simply return any rental items to the campus store or via a pre-paid postage label.

**All students, all materials,  
By the first day of class,  
at an affordable price.®**

## **How to access your Slingshot account**

- 1 Visit [slingshotedu.com/student-login](https://slingshotedu.com/student-login)
- 2 Select Concordia University Chicago
- 3 Use your CUC email address and credentials to access your account

**From your Slingshot account you can:**

- ▶ Manage your account and preferences
- ▶ See when your rentals are due, or purchase more time
- ▶ Access your digital course materials
- ▶ Look up price and condition information for your course materials

## **Frequently Asked Questions**

### **Am I signed up for Slingshot automatically?**

Yes, all new students are opted into Slingshot automatically when they start their program with a preference for rental books set as the default, as it is the most affordable. You will stay opted in for future terms unless you choose to opt out. Any student can opt in or out at any time or return any unneeded books.

### **How can I view and change my Slingshot status and preferences?**

Once you've enrolled in classes, you can manage your Slingshot preferences by logging into your account at [slingshotedu.com/student-login](https://slingshotedu.com/student-login). From there, you can set your preference to rent, digital, or purchase (used or new).

### **Will I always get my textbook type preference (i.e. rent, buy used, buy new)?**

Most of the time, but not always. We start by trying to fill your requirements according to the preference you select. However, sometimes there may not be a used copy of a book available, and certain types of books cannot be rented—workbooks or textbooks with access codes, for example.

### **What if I already own a book?**

You can return any book during the first week of class for a full refund with no penalty.

### **What if I add or drop a class?**

When a class is added, we will automatically be notified and will deliver your new materials. If you drop a class, return the materials to the campus store, or contact customer support for a return shipping authorization to avoid a non-return fee. Once we receive the item back, we will credit your student account. Please do this within a week of dropping the class, or you may be charged a restocking fee.

### **What if I want to buy instead of rent?**

You can choose “buy new” or “buy used” as your Slingshot preference. You can also choose “rent” and then opt to purchase specific books after you've decided which ones you want to keep. In this case, you are charged the rental price up front and the remainder of the price later on. And don't worry – you can write in or highlight a rental book like you own it.

### **What if I don't want to use Slingshot?**

Nobody is forced to be Slingshot student. Simply opt out online anytime.

### **How do I access my eBooks?**

Once available, eBooks are accessible under the “My Course Materials” tab upon logging into your Slingshot account. You will receive an email that indicates when an eBook is available. It may come after a physical item has gone out.

## **Anything else?**

We want to make your course material experience the best it can possibly be. For more assistance, contact Customer Support, [slingshotedu.com/support](https://slingshotedu.com/support)